



Student Services and Success Council

Thursday, February 5, 2026, 3:00 pm-4:30 pm

Via Zoom

Minutes

Attendees:

Members Present: Pamela Wessells (Vice Chair), Miho Shimizu (Secretary), Ana Matta, Bonita Parker, Colleen King, Judy Taylor, Nadine Hayles

Proxies Present: Valerie Armas (Proxy for Arianna Villatoro), Alex Hou (Proxy for Craig Garrison-Mogren), Judy Taylor (Proxy for Marcus Peanort)

Members Absent: Surayya Johnson (Chair), Arianna Villatoro, Craig Garrison-Mogren, Marcus Peanort, Jason Youngkin, Amiya Rayford, Lucy Vitaliti, Marcus Peanort

Guests: Dr. Kimberly McNair, *Senior Vice President for Academic Affairs*

Call to Order:

The meeting was called to order by Acting Chair Pamela Wessells at 3:05 p.m.

Approval of Minutes:

The December meeting minutes were approved as written.

Constituent Concerns:

No constituent concerns were reported.

Dr. Kimberly McNair, Associate Senior Vice President for Student Affairs: *Student Affairs Enrollment Plan Update*

A new CRM application software was implemented, resulting in 2% increase in the applications. A 2.9% increase in MCPS student enrollments was observed. Pre-application recruitment and outreach efforts are currently being developed. The new system allows application status tracking and helps identify gaps in the application process.

An integrated marketing plan, along with a student enrollment plan and an academic master plan, is being developed to enhance efficiency and support for students. Leaders have been assigned to support four strategic goals.

Starting February 16th, the Office of Finance, Financial Aid, Scholarships, Raptor Central, and Records and Registration will offer evening hours on Tuesdays from 10:00 am to 6:30 pm. Services will be staggered to address student service gaps and enhance student support.

Old Business:

- No new information to report regarding constituent concerns.

- Council goal reminder

Adjournment:

The meeting was adjourned at 3:23 PM. Bonita made a motion, and Colleen seconded.

Miho Shimizu

Student Services and Success Council Secretary